

Class Sign Ups and Cancellation Policies

Signing up for Classes & Programs

Deposit Amounts

- Class or Program sign ups made more than 21 days in advance of the class or program date require a 50% deposit. The balance is due 21 days prior to the class or program. Nonpayment of balance by 21 days may result in forfeiture of deposit and cancelled class or program spot.
- Class or program sign up made 21 days or less in advance of the class date require payment in full.
- When paying by check, the appropriate deposit must be received within 10 days of booking a trip.

If you cancel –

- More than 21 days in advance of your class or program date, Full Refund.
- More than 14 less than 21 days in advance of your class or program date, we retain a \$10 per person cancellation fee.
- 14 days or less in advance of your class or Program date, you forfeit the entire cost of your class or program.
- Money forfeited may not be applied to any outstanding balances.

Transferring classes & programs –

All class & program signups are transferable to another person, but not another date. Transferring to another date is the same as cancelling.

Class or Program Under enrollment

To go at the prices listed, we must have at least 4 students enrolled in a scheduled class or program within 3 days of the start date. If only one person is enrolled in a class or program, he or she may pay the private rate or may choose to cancel or reschedule. This does not apply to custom classes or programs.

The Risks

While we have an excellent record, the sports of swimming, kayaking, SUPing, challenge courses (ropes course), canoeing, rock climbing, scuba diving, camping have inherent risks; accidents can and do occur. For this reason, we cannot assume responsibility for injury or loss of property. Participants in all activities will be required to sign a waiver stating that they are aware of the risks involved and are not under the influence of drugs or alcohol. Pregnant women are prohibited from participation in Westfield Water Sports & Wilderness Experiences Unlimited activities. Those with health problems limiting their normal activities may be prohibited from participation at Westfield Water Sports & Wilderness Experiences Unlimited discretion.

Alcohol and Drug Policy

The use of recreational drugs or alcohol is prohibited on all classes & programs. If you arrive at Westfield Water Sports & Wilderness Experiences Unlimited under the influence, you will be prohibited from participating in the day's activity and no refund will be given.

Inclement Weather

Westfield Water Sports & Wilderness Experiences Unlimited trips go regardless of the weather with the exception of weather or water conditions deemed dangerous by Westfield Water Sports & Wilderness Experiences Unlimited. Any decision to cancel, move or postpone a trip will be made the morning of the trip at Westfield Water Sports & Wilderness Experiences Unlimited. We reserve the right to move a trip to another location at our discretion. In the event we must cancel a trip for any reason, you will receive a full refund or transfer to another date.